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**Policies & Procedures**  
**of the**  
**Vancouver Thunderbird**  
**Minor Hockey Association**

*P-24*

**COVID-19 IMPACT**  
**POLICY**

Date Created:	August 2020	Revision No.	N/A
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1. The purpose of this policy is to provide a singular reference point for required deviations from standard Vancouver Thunderbird policies in the 2020-21 season as a result of the COVID-19 pandemic. Atypical levels of flexibility may be required in order to provide programming options for our players to remain compliant with viaSport, health authority and facility requirements.
2. This policy will:
  - 2.1. be paramount and will govern in the event of any conflict or inconsistency with other Vancouver Thunderbird policies in force prior to this policy; and
  - 2.2. be subject to future revisions if necessary as new information is provided from sport governing bodies, health authorities and facilities.

**3. Registration Fee Policies and Refunds**

- 3.1 Vancouver Thunderbirds expects to announce its 2020-21 season program to its members prior to the end of August.
- 3.2 All fees collected prior to the 2020-21 season program announcement, including base registration and volunteer tryout fees, will be 100% refunded if the 2020-21 season is cancelled prior to the commencement of the 2020-21 season program.
- 3.3 Vancouver Thunderbirds wishes to ensure that all families will have the ability to make a full and informed decision with no penalty if, for any reason, they do not wish their player(s) to participate in the 2020-21 season. Accordingly, any player that does not wish to participate in the 2020-21 season may provide a written withdrawal request to the Registrar no later than seven (7) days following the announcement of the 2020-21 season program. Each player that provides a withdrawal request within this seven (7) day period will receive a refund of 100% of all fees collected prior to the 2020-21 season program announcement, including base registration and volunteer tryout fees. Any players who withdraw under this clause will be granted a complimentary leave of absence for the season (ie. no leave of absence fee payable) and will be eligible to register the following season as if such player was a returning player who was registered for the 2020-21 season.
- 3.4 Any refunds requested later than seven (7) days following the announcement of the 2020-21 season program will be subject to the current refund policy schedule in *P3 – Registration Policy, Section 7*.
- 3.5 If the season is canceled or is otherwise materially interrupted at any point after the season program commences, participants will receive a partial refund as approved by the Board. It is expected that any such partial refund will take into account costs incurred to date and any non-recoverable costs (such as, by way of example only, Hockey Canada insurance, BC Hockey or PCAHA player fees, non-refundable ice rentals).

- 3.6 If any camp or clinic is canceled prior to the commencement of the camp or clinic, all fees collected in respect of such camp or clinic will be 100% refunded. Note that Vancouver Hockey School programming will be subject to their own refund policies that will be communicated when those programs are offered.
- 3.7 If any camp or clinic is canceled or is otherwise materially interrupted at any point after the camp or clinic commences, participants will receive a partial refund as approved by the Board. It is expected that any such partial refund will take into account costs incurred to date and any non-recoverable costs (such as, by way of example only, insurance, non-refundable ice rentals).
- 3.8 Any player that is required to miss on-ice events due to a health authority or other government mandated self-isolation or quarantine for a minimum of 14 days (excluding any self-isolation or quarantine required as a result of that player travelling outside of Canada) will be eligible to email a request to the Executive Director for a refund of the ice costs as follows:
- 3.8.1 missed team or skill group events per each 7 day period (by division) of:
    - 3.8.1.1 U6 and U7: \$10.75
    - 3.8.1.2 U8 and U9: \$16
    - 3.8.1.3 U11 to U18 recreational: \$16
    - 3.8.1.4 U11 to U18 rep: \$28.50
  - 3.8.2 missed camp or clinic sessions that are operated by TBirds will be refunded at a pro-rated amount for all sessions missed. Note that Vancouver Hockey School programming will be subject to their own refund policies that will be communicated when those programs are offered.
- 3.9 Any exceptional circumstances not covered under this Policy can be submitted to the Board for consideration.

### **ADDITIONAL POLICY CONSIDERATIONS**

The following additional policy considerations will likely be refined once the season program is announced, and our facility requirements are known:

1. Dressing Room & Two Deep Policy – it is expected that there will be new policies in place to address physical distancing and other health authority requirements during Vancouver Thunderbird events.
2. Hockey Operations- Rep tryouts and Recreational balancing may be required to operate under different formats and protocols due to number of players permitted on the ice, facility restrictions or direction from sport governing bodies. Other impacts may include revisions to our policies concerning: Team roster sizes, Team selection, Affiliate players, Dress Code (Rep), Body Checking (Rep), Tournament permissions.